

Enerdrive 2+3 Year Limited Warranty



Enerdrive's 5 Year Extended Warranty includes ...

- Our standard 2 Year Limited Warranty
- Our 3 Year Extended Warranty Program

3 Year Extended Warranty

Enerdrive's Extended Warranty Program offers you 3 additional years of cover with our Trade-Up option. Trade your product to the latest model for a fraction of the new price. With most units now unserviceable by the user, the cost of repairs mount up. This warranty offers you the choice to either repair the unit at a cost or Trade-Up your unit for a new one at a discounted price.

2 Year Limited Warranty

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

The limited warranty program is the warranty that applies to all Enerdrive products, and it sets forth all the responsibilities of Enerdrive. There is no other warranty, other than those described herein. Any implied warranty of merchantability of fitness for a particular purpose of the Enerdrive product is limited in duration to the duration of this warranty.

This Enerdrive product is warranted, to the original purchaser only (proof of purchase is required), to be free of defects in materials and workmanship for two years from the date of purchase* without additional charge. The warranty does not extend to subsequent purchasers or users other than OEM applications.

This Enerdrive product is not intended for commercial use. This warranty does not apply to damage to units from misuse or incorrect installation/connection. Misuse includes wiring or connecting to improper polarity power sources.

Return and/or Repair Policy

If you are experiencing any problems with your unit, please contact our customer service department at support@enerdrive.com.au or Phone 1300 851 535 before returning product to retail store. After speaking to a customer

service representative, if products are deemed non-working or malfunctioning, the product may be returned to the purchasing store within 30 days of original purchase. Any defective unit that is returned to Enerdrive within 30 days of the date of purchase will be replaced free of charge.

If such a unit is returned more than 30 days but less than two years from the purchase date, Enerdrive will repair the unit or, at its option, replace it, free of charge. If the unit is repaired, new or reconditioned replacement parts may be used, at manufacturer's option. A unit may be replaced with a new or reconditioned unit of the same or comparable design. The repaired or replaced unit will then be warranted under these terms for the remainder of the warranty period. The customer is responsible for the shipping charges on all returned items back to Enerdrive.

Limitations

This warranty does not cover accessories, such as adapters and batteries, damage or defects result from normal wear and tear (including chips, scratches, abrasions, discolouration or fading due to usage or exposure to sunlight), accidents, damage during shipping to our service facility, alterations, unauthorized use or repair, neglect, misuse, abuse, failure to follow instructions for care and maintenance, fire and flood.

If your problem is not covered by this warranty, contact our Support Team at support@enerdrive.com.au or phone 1300 851 535 for general information if applicable.

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